# IP Office License Migration to R10

1. Export your licenses from the IP Office as a .xml file.  This is accomplished by loading IP Office Manager R10.0 onto your PC.  **This is a requirement!!**
2. Log into your IP Office System as normal
3. While in IP Office Manager, click on **File > Save Configuration As** to save a configuration of the existing IP Office Configuration
4. Close the configuration because the configuration file is an offline config and you cannot save the .xml file from an offline configuration.
5. Open a new configuration.
6. On the mail toolbar, click on Tools > License Migration and save the file onto your desktop.  This will be a zipped file that will require unzipping.
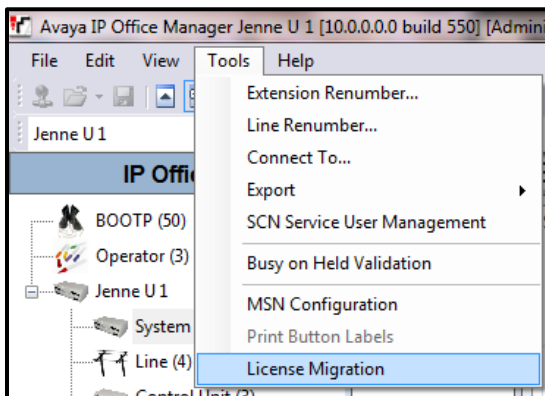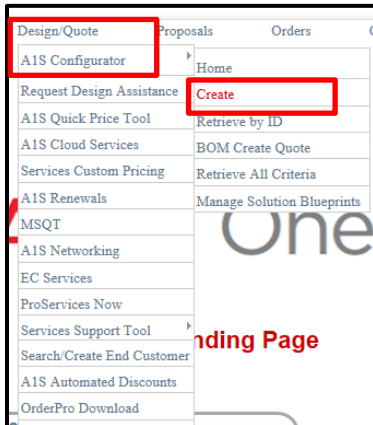


7. Upon successfully migrating to a .xml format you will receive the following
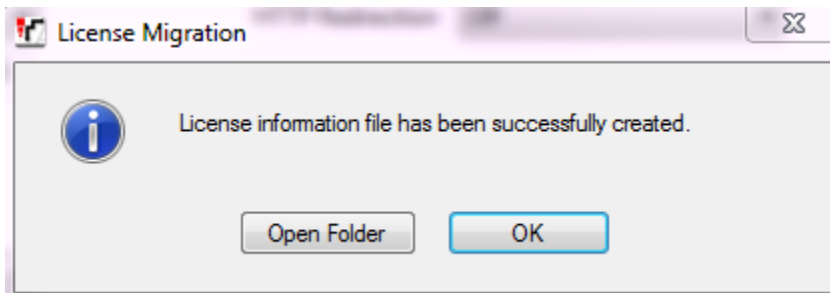


8. Select OK

9. Log into A1S

10. Once into A1S, click on Design/Quote > A1S Configurator > Create



11. Close the pop-up

12. Fill in the Quote information based on the customer and select **Go**



13. On the R10 Software Upgrades page, select Continue in the lower left.

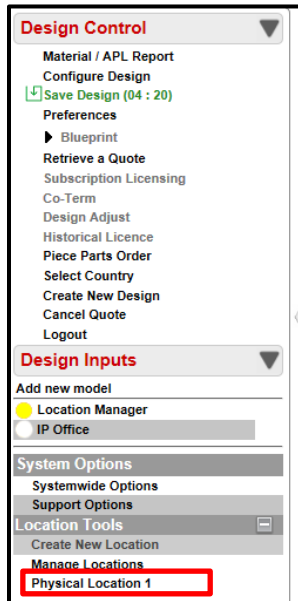14. When prompted for the .xml license file, browse for the file and click **Submit.  **This file cannot be zipped*

15. If there is an existing IPOSS contract, enter the contract number into the **Contract ID** field. **BP will have to provide the Contract number!!**

| Feature Key | PLDS Host ID | Solution # | UC Module # | UC Module Status | Edition Type | Current Release # | Source | Device Type | Feature Key Status | Contract ID |
|---|---|---|---|---|---|---|---|---|---|---|
| 1320358940 | 111320358940 | 1320358940 | | | Preferred Edition | 9.1 | ADI Nodal,Virtual | IP 500 V2 | ENABLED | |

16. Click on Continue

17. Once on the Support Advantage screen, click on Physical Location 1 in the left hand pane.

**Design Control** ▼
Material / APL Report
Configure Design
⬇ Save Design (04 : 20)
Preferences
▶ Blueprint
Retrieve a Quote
Subscription Licensing
Co-Term
Design Adjust
Historical Licence
Piece Parts Order
Select Country
Create New Design
Cancel Quote
Logout

**Design Inputs** ▼
Add new model
⬤ Location Manager
⬤ IP Office

**System Options**
Systemwide Options
Support Options
**Location Tools** ⊟
Create New Location
Manage Locations
Physical Location 1

18. On the IP Office Licenses screen, click Next. These are all the existing licenses.

19. On the Hardware Support screen click on Configure Design in the Navigation Pane

**Design Control** ▼
Material / APL Report
Configure Design
⬇ Save Design (07 : 40)
Preferences
▶ Blueprint
Retrieve a Quote
Subscription Licensing
Co-Term
Design Adjust
Historical Licence
Piece Parts Order
Select Country
Create New Design
Cancel Quote
Logout
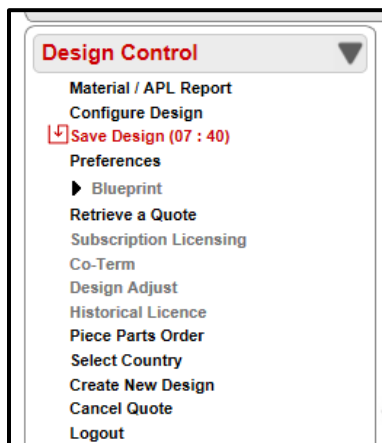
20. On the Auto Attach screen click on Continue Design.

21. On the Model Views, Click on Maintenance Services

**Model Views**

**Maintenance Services**
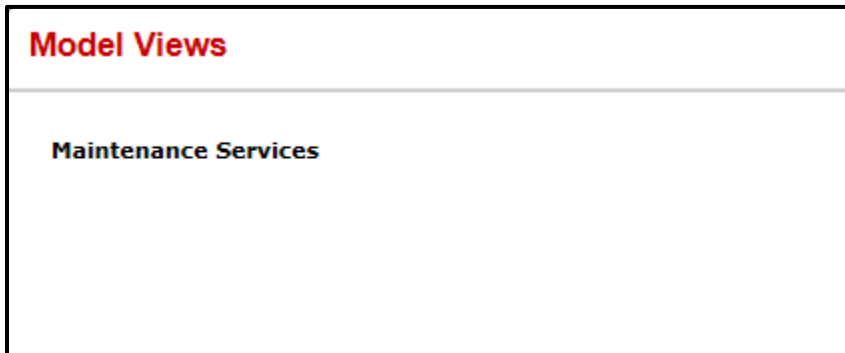
22. If the customer is requesting IPOSS, Click on Avaya Branch Gateway/ IP Office > IPOSS and select the appropriate fields based on customer request.

**System Options**
▼ Main
   Default Summary
   Default Summary 2
   Default Summary 3
   Default Summary Adv Svcs
   Miscellaneous Products
  ▶ Communication Manager
  ▶ MSG/MX/AVC/PC/AOCE
   ROE/SS/Speech
  ▼ Avaya Branch Gateway / IP Office
     Coverage and Terms
     ABG / IPO Location
     IPOSS
▶ Enhanced Services
  Passwords
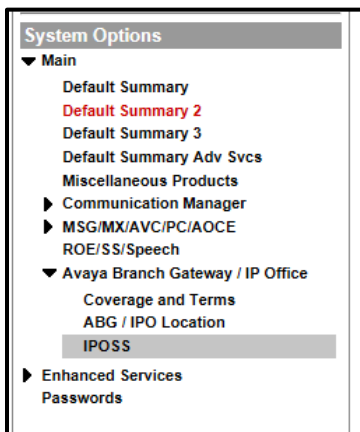
**IP Office Support Services (IPOSS)**

Responses to these questions on this screen pertain only to maintenance coverage for IP Office Support Services.
Responses to the questions are only for new configurations, upgrades and additions are not supported.
However, upgrades and additions from the SSE configurator for ACCS and IPOCC are supported.
Support Advantage is not available for IP Office Support Services.

IP Office Support Services

DELIVERY MODEL Select the Delivery model for IP Office Support Services. (ACIS or ACSS Certification is required to purchase Co-Delivery) — Wholesale

Email for Token Activation (Required)
(Please separate email addresses with commas) — N/A

REMOTE TECHNICAL SUPPORT Select the Remote Technical Support Coverage option. — 8x5

OPTIONAL PARTS COVERAGE Parts will be shipped based upon geographic availability. For Advanced Parts Replacement (APR), select the desired option.
(Advanced Parts Replacement is not available for locations with Virtualized Servers.) — APR Next Business Day (NBD)

CONTRACT TERM Select the Contract Term for IP Office Support Services. — 3 Year prepaid

23. Click on Configure Design in the Navigation Pane.

24. If Warnings are noted, click Continue Design

25. If the Customer does not want IPOSS, Click on Design Adjust in the navigation pane to remove IPOSS. Click OK on the Confirm pop-up box.

26. Select IPOSS and Select Delete on the right hand side.

| | Product Code | Qty | Description | Location | Delivery Group |
|---|---|---|---|---|---|
| ☐ | 370570 | 1 | IPO SMB MODEL | Physical Location 1 | 2 |
| ☐ | 383630 | 1 | IPO R10 RECEPTIONIST 1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383633 | 1 | IPO R10 3RDPTY IP ENDPT1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383640 | 6 | IPO R10 SIP TRNK 1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383641 | 4 | IPO R10 IP500 VCE NTWK 4 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383646 | 5 | IPO R10 PWR USER 1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383651 | 12 | IPO R10 AV IP ENDPT 1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383654 | 5 | IPO R10 VSFTPHN MAC 1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383656 | 5 | IPO R10 WEB COLLAB USER1 ADI MG LIC | Physical Location 1 | 2 |
| ☐ | 383657 | 1 | IPO R10 ESSNTL ED MG UPG LIC | Physical Location 1 | 2 |
| ☐ | 383659 | 1 | IPO R10 PREFRD VM PRO MG UPG LIC | Physical Location 1 | 2 |
| ☐ | 185579 | 1 | COMPREHENSIVE SUPPORT MODEL | Physical Location 1 | 3 |
| ☐ | 227273 | 1 | SAL POLICY SRVR LIC R1.5 DWNLD | Physical Location 1 | 3 |
| ☑ | 271683 | 1 | IPO RTS 8X5 APR NBD - 500 V2 3YPP | Physical Location 1 | 3 |
| ☐ | | | | | |

Modify
Delete
Save
Undo
Reset Default
Exit

27. Select OK for the notification that you are removing an Item and select Save on the Right hand side and Exit

28. The only (2) billable items should be Essential Edition and Preferred Edition

| Levels | Physical Location | Dlv Grp | Product Code | Parent Code | Quantity | Term | Product Description | MPG | Unit APL USD | Extended APL USD | Configurator |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 1.1 | Physical Location 1 | 2 | 370570 | | 1 | | IPO SMB MODEL | 1Z | 0.00 | 0.00 | ABG |
| 1.1.1 | Physical Location 1 | 2 | 383630 | 370570 | 4 | | IPO R10 RECEPTIONIST 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.2 | Physical Location 1 | 2 | 383631 | 370570 | 1 | | IPO R10 CTI ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.3 | Physical Location 1 | 2 | 383634 | 370570 | 1 | | IPO R10 TAPI WAV 4 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.4 | Physical Location 1 | 2 | 383635 | 370570 | 1 | | IPO R10 TTS WNDWS ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.5 | Physical Location 1 | 2 | 383636 | 370570 | 8 | | IPO R10 3RD PTY TTS ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.6 | Physical Location 1 | 2 | 383638 | 370570 | 1 | | IPO R10 IPSEC VPN ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.7 | Physical Location 1 | 2 | 383639 | 370570 | 1 | | IPO R10 CONTACT RCDR ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.8 | Physical Location 1 | 2 | 383640 | 370570 | 10 | | IPO R10 SIP TRNK 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.9 | Physical Location 1 | 2 | 383641 | 370570 | 1 | | IPO R10 IP500 VCE NTWK 4 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.10 | Physical Location 1 | 2 | 383646 | 370570 | 25 | | IPO R10 PWR USER 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.11 | Physical Location 1 | 2 | 383647 | 370570 | 5 | | IPO R10 TELEWORKER 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.12 | Physical Location 1 | 2 | 383648 | 370570 | 5 | | IPO R10 MOBILE WORKER 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.13 | Physical Location 1 | 2 | 383649 | 370570 | 5 | | IPO R10 OFFICE WORKER 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.14 | Physical Location 1 | 2 | 383651 | 370570 | 22 | | IPO R10 AV IP ENDPT 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.15 | Physical Location 1 | 2 | 383654 | 370570 | 30 | | IPO R10 VSFTPHN MAC 1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.16 | Physical Location 1 | 2 | 383656 | 370570 | 5 | | IPO R10 WEB COLLAB USER1 ADI MG LIC | 1Z | 0.00 | 0.00 | ABG |
| 1.1.17 | Physical Location 1 | 2 | 383657 | 370570 | 1 | | IPO R10 ESSNTL ED MG UPG LIC | 9P | 349.00 | 349.00 | ABG |
| 1.1.18 | Physical Location 1 | 2 | 383659 | 370570 | 1 | | IPO R10 PREFRD VM PRO MG UPG LIC | 9P | 230.00 | 230.00 | ABG |
| 1.2 | Physical Location 1 | 3 | 185579 | | 1 | | COMPREHENSIVE SUPPORT MODEL | 2S | 0.00 | 0.00 | MSO |
| 1.2.1 | Physical Location 1 | 3 | 227273 | 185579 | 1 | | SAL POLICY SRVR LIC R1.5 DWNLD | 1Z | 0.00 | 0.00 | MSO |
| [Totals] | | | | | | | | | Extended APL USD | 579.00 | |

29. Click on Price/Reports/Exit to get the excel spreadsheet and AUS quote.

**Design Control** ▼

Price/Reports/Exit

Material / APL Report

Modify Design

Split Design

Configure Design

⤓ Save Design (05 : 47)

Preferences

▶ Blueprint

Retrieve a Quote

Subscription Licensing

Co-Term

Design Adjust

30. On Quote Centre screen, scroll to the bottom and select ***Avaya List Price and Selling Price 1 ONLY!  Never select Net Price!!!!!*** Click on the Excel Button option for the quote to be downloaded

| Report Type | HTML | Excel | Text | Batch Download |
|---|---|---|---|---|
| | | | | Select All |
| Quote Output Report | | | | |
| ☑ Avaya List Price | | | | ☐ |
| ☐ Net Price | | | | |
| ☑ Selling Price 1 | | | | |
| ☐ Selling Price 2 | | | | |
| ☐ Selling Price 3 | | | | |
| ☐ Selling Price 4 | | | | |
| ☐ Selling Price 6 | | | | |
| Quote Output Summary Report | | | | |
| ☐ Avaya List Price | | | | ☐ |
| ☐ Net Price | | | | |
| ☐ Selling Price 1 | | | | |
| ☐ Selling Price 2 | | | | |
| ☐ Selling Price 3 | | | | |
| ☐ Selling Price 4 | | | | |
| ☐ Selling Price 6 | | | | |

31. If you require assistance, contact your Jenne Sales representative.